Union Station Homeless Services is part of a premier group of human services agencies in Los Angeles County that are leading the way to ending homelessness in our community. We are the San Gabriel Valley’s largest social service agency assisting homeless and low-income adults and families. Since 1973, we have helped rebuild the lives of thousands of people who were once homeless and without hope. The vision expressed nearly five decades ago by the community volunteers who founded this agency guides us today: Every person deserves a life of dignity and a safe place to call home.

OUTREACH

Our intake program staff identifies people throughout the San Gabriel Valley who are experiencing homelessness and connects them to housing, giving chronically homeless adults, veterans and families top priority.

We coordinate the efforts of 60+ partner agencies throughout the San Gabriel Valley to help end homelessness in our region!

Our efforts include:
Coordinate Entry System (CES) Outreach and intake services for adults, youth, and families

Multi-Disciplinary Outreach Teams Specialized teams at providers from various organizations that deliver services to the most vulnerable individuals on the street and in shelters.

BRIDGE HOUSING

We offer safe temporary housing for adults and families, as well as meals, showers and supportive services to help people rebuild their lives.

Residents meet at least weekly with a care coordinator manager, and have access to onsite medical health check up, substance use recovery programs, life skills classes and enrichment activities.

Our bridge housing includes:
- Adult Center
  56-bed shelter for adult men and women; showers, meals and health services provided for residents and day patrons
- Family Center
  Accommodations for up to 14 families in a nurturing home-like environment
- Motel Vouchers
  Vouchers provide additional crisis and bridge housing opportunities

HOUSING

Nothing can replace a set of your own keys and a door that locks. Permanent supportive housing offers adults and families the opportunity to rebuild their lives in safe, affordable, and private apartments, with onsite support services.

Our staff offers counseling and coordinates enrichment activities such as nutrition, budgeting, yoga, music lessons and more, to help foster a happy and healthy community.

Permanent Supportive Housing includes:
- Centennial Place
  142 SRO apartments for adults
- Euclid Villa
  14 apartment units for families
- Marv’s Place
  19 apartment units for families

COMMUNITY INTEGRATION/EMPLOYMENT

Employment is vital on the road to independence.

Sources
A career development for job seekers with significant employment barriers

Community Allies
Augments the work of Care Coordinators with supportive one-to-one interactions

Enrichments
Quality of life enrichments including nutrition, budgeting, yoga, music lessons and more

LACDA Program
Comprehensive supportive services in scattered site permanent supportive housing serving the San Gabriel Valley

Holly Street Housing
Comprehensive supportive services in scattered site permanent supportive housing serving Pasadena

CSQ Quarterly
Bank of America, 2013

Neighborhood Builders Award
Beacon Media, 2015

BEST LOCAL CHARITY
Pasadena Weekly 2010-2019

CITY’S BEST
Pasadena Magazine 2010-2012

50 MOST INSPIRING CHARITIES
THE Magazine, 2012

TOP 100 NONPROFITS
CSQ Quarterly 2014 & 2015

READERS’ CHOICE
Best Local Charity
Pasadena Weekly 2010-2019

UNDERSTANDING HOMELESSNESS

United States

553,742

Systemic Causes of Homelessness

- Lack of Affordable Housing
- Poverty Instability
- Racial Disparity

Threats to Individual Housing Stability

- Trauma
- Physical & Mental Illness
- Domestic Violence

GENDER*

- 66% MALE
- 32% FEMALE

FAMILIES VS. INDIVIDUALS*

- 20% Families
- 80% Individuals

AGES*

- 9% <18
- 6% 18-24
- 63% 25-54
- 22% > 55

Our Impact

- 3,287 Served
  Helped more than 3,200 people find shelter, housing, and services.

- 727 Sheltered
  Provided more than 700 people with safe emergency and bridge housing.

- 902 Housed
  Successfully helped more than 900 people move from homelessness to safe housing.

- 133,000 Meals
  Served more than 133,000 meals to individuals and families that were hungry and in need.

- 265 Employed
  Helped more than 265 job seekers secure and retain employment through our programs.

- 3,041 Volunteers
  Our work was made possible by more than 3,000 volunteers, including individuals, businesses and foundations.