Dear Friends,

At Union Station Homeless Services, it is part of our DNA to care deeply. While our programs have grown and expanded, at our core, we will always be an unstoppable team of people with incredible commitment, profound respect for one another, and a fierce determination to ensure that every one of our neighbors has a safe place to call home.

We recently set out as a team to define our values. We wanted to define a set of beliefs that would honor and reflect our 45 year history, and carry us through the decades to come with certainty and clear purpose. Together, we identified seven values that guide our work. They describe the conduct we expect from ourselves, inform our decisions, guide how we work with clients and the community, and reflect the incredible force that we see in those we serve. Our values are the foundation of all we do, and we are proud to introduce them to our Union Station family:

**RESPECT:** We believe in the ultimate dignity and worth of every individual, and we treat each person with acceptance, fairness, kindness and empathy.

**COURAGE:** We have the courage to face new challenges together, to take risks, and to walk forward with bold purpose.

**EXCELLENCE:** We hold ourselves and others to high standards, set ambitious goals and constantly innovate to improve the quality and impact of our work.

**JUSTICE:** We believe safe housing is a human right. We advocate for sufficient safety nets, equality of opportunity, and access to low-barrier services, housing, and employment services.

**RESILIENCE:** We are committed to a culture of health, safety, well-being and personal and professional growth for all people.

**ACCOUNTABILITY:** We foster an environment of transparency, responsibility and trust. We honor our commitments and lead by example.

**COMMUNITY:** We work with our family of staff, donors, volunteers, business and civic leaders to build a better community for all our neighbors - those living with and without shelter.

We know our values hold true, because we see them reflecting back at us every day through those we serve.

We’ve seen incredible courage from people like Leilani, who after a long period of incarceration, had a tough façade - but after having the courage to trust others and forge a new path for herself, Leilani says Union Station gave her back her smile.

We’ve seen profound resilience from people like Phyllis, who after 30 years of living in the local park with untreated mental illness, trusted us enough to come inside and live in an apartment of her own.

We’ve seen respect from people like Keith, who has signed up as a volunteer to be a community ally for his peers. He recognized that not only did our programs and people transform his life, but that he now has the power to do the same for others!

Thank you for your support, and for helping us live our values.

Warm Regards,
Anne Miskey
Chief Executive Officer

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Helping individuals and families rebuild their lives and end homelessness

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Introducing our new Board Members

We are excited to announce the addition of two new members to the Union Station Homeless Services Board of Directors: Dominick Correy and Desarae Jones. Both of them bring deep community ties, an incredible passion for our mission, and the desire to envision an ambitious future for Union Station to meet the growing needs in our community.

DOMINICK CORREY was born and raised in Pasadena. He attended Hamilton Elementary, Wilson Middle School and Pasadena High School. After a brief stint of being incarcerated and homeless, Dominick changed his life. He started working at Learning Works Charter School while pursuing his degree. Over the past decade, Dominick has helped hundreds of students obtain their diploma and stay out of trouble. He serves as local District Representative for State Senator Anthony Portantino. His policy focus includes Labor, Public Safety (Criminal Justice System Reform and Homelessness), Transportation, African American and LGBTQ outreach, and educational policy.

DESARAE JONES is an Altadena native. She has dedicated her life to serving others, and has been a key volunteer on Union Station’s Masters of Taste Planning Committee and with our Young Leaders’ Society, since their inception. She currently manages State Legislative Advocacy, Policy & Outreach for the Los Angeles County Metropolitan Transportation Authority (Metro). Desarae says her decision to join our Board of Directors was a natural next step in her long-time commitment to Union Station!

To learn more about our Board of Directors, visit unionstationhs.org/board.

Volunteer Spotlight: The Langham

The Langham Hotel, Pasadena has supported Union Station Homeless Services for more than six years by sponsoring Adopt-a-Meals and volunteering in our kitchens! Once a month, The Langham’s incredible staff cook in our kitchen and serve nutritious, delicious meals to our residents. Through their service and upbeat attitudes, they consistently show our clients that members of the community care about their health and well-being. Their time and efforts totaled over 600 hours of volunteerism in 2018 for our Adult and Family Centers!

“Our Banquet Kitchen takes such pride in participating in the menu preparation and cooking,” says Robin Gamino, Director of Human Resources for The Langham. “We continue to strive to be the Heart of the Community and partner with Union Station, the organization that is at the forefront of ending homelessness.”

The Langham team has even taken on extra duties by cooking last-minute dinners when other volunteer groups are unable to make their shift - ensuring that our residents receive meals, even in a pinch. Union Station is grateful for The Langham’s efforts, and we are proud to thank this wonderful team of volunteers for being an integral part of the solution!

For more information about volunteering, visit unionstationhs.org/volunteer.
Ahmanson Foundation Renovates Adult Center

For 30 years, our Adult Center in Pasadena has been a critical provider of bridge housing, meals, and supportive services for adults experiencing homelessness in our community.

As a special contribution in honor of the Adult Center’s 30th anniversary, the Ahmanson Foundation has granted us with a $300,000 gift to ensure we can provide a safe and healthy environment for those we serve.

Thanks to their incredible investment, we will have the ability to install a new ADA compliant elevator, antimicrobial flooring, and shower upgrades to better serve our clients with the dignity and respect they deserve.

To recognize their gift and our longstanding partnership, we are thrilled to name our main hall, which serves as our dining hall, activity room, and health clinic, in their honor. The newly named “Ahmanson Hall” experiences the most foot traffic of anywhere in our Adult Center, and visitors include residents, day patrons, staff, volunteers, donors and tour groups alike!

To learn more about how you can partner with us, visit: unionstationhs.org/help.

Pasadena Homeless Count

On the night of the 2019 Pasadena Homeless Count, 542 people were experiencing homelessness, 20% less than in 2018. The count finds that progress is being made among key subpopulations, including veterans, families with children, and youth. Each of these subpopulations decreased in number over the course of the year. Most strikingly, there were no unsheltered families with children on the night of the count, compared to eight families in 2018.

Something that stood out was that more than half (58%) of the people living on the streets were Pasadena residents before they became homeless. Only 5% of the total population reported first becoming homeless outside of Los Angeles County or out of state, largely refuting the misconception that people experiencing homelessness travel from other areas and across the nation. The count also found that our homeless population is getting older; 3 in 10 people experiencing homelessness in Pasadena are Seniors aged 55 years or older.

Overall, progress is being made toward ending homelessness in the Pasadena community. Thank you to our amazing staff and partner organizations that are working together to help end homelessness and rebuild lives!

To learn more about the Homeless Count, visit: bit.ly/2019PasCount

Pascual’s Story

Pascual has lived in Pasadena for most of his life. As a senior, Pascual lost his home because he was not able to afford his increased rent on a fixed income. With no family or support system, Pascual found himself homeless. Sadly, this is the fate of far too many seniors in our community, who are tragically the fastest growing group among our homeless neighbors. Through our Holly Street housing team, Pascual secured housing that accommodates his health needs. “I really appreciate all the help and the support I’ve gotten,” says Pascual. Now that he is safely housed, Pascual is looking forward to keeping busy and getting involved in community events.

To read Pascual’s full story or more client success stories, visit: unionstationhs.org/stories.
**You Can Be #PartOfTheSolution**

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- Janie Steckenrider
- Jesse Torres
- Kevin Triber
- Pam Wald

**Executive Staff**
- Anne Miskey, Chief Executive Officer
- Dana Bean, Sr. Director of Development & Communications
- Amanda Green, Sr. Director of Operations
- Adam Kaplan, Sr. Director of Human Resources

**Newsletter**
- Dana Bean
- Mario Galeano
- Gina Long
- Cathy Medina
- Anne Miskey

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**Evening for the Station**

You won’t want to miss this year’s **Evening for the Station** in November 2019! We are planning a great show and will be revealing details soon!

Visit us at unionstationhs.org/efts2019 for the most up to date event information.

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**Help Us Save Lives!**

This year, we helped hundreds of individuals and families rebuild their lives and find a safe place to call home. On behalf of those we serve, thank you!

However, we must still raise an additional $68,740 by June 30! **There is still time to give!** Please make an urgent year-end donation to help us meet their needs. Give the most generous gift you can to increase your impact today.

$25
10 Warm, nutritious meals for a homeless adult or child

$50
Clothing essentials for one adult or child

$100
Career development sessions for a formerly homeless job-seeker

$250
Bedding & toiletries for someone moving into their own apartment

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**Donate online at unionstationhs.org/donate by June 30th!**

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**Donor Advised Funds**

Did you know that donor advised funds (DAF) are the fastest growing charitable giving vehicle in the United States? That’s because they are a simple, flexible, and tax-advantageous way to give! To set up your DAF, contact your financial or legal advisor, or visit bit.ly/DAFdirect to learn more.

If you already have a DAF, you can schedule your donations to Union Station Homeless Services through DAF Direct by visiting unionstationhs.org/donate.

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**Leaving A Legacy**

If you wish you could do more to help end homelessness in our community, consider joining our **Legacy Society**. Designating Union Station Homeless Services as your beneficiary ensures that your legacy will continue to rebuild lives for years to come.

You don’t have to have extraordinary wealth to make a planned gift. Even a small amount can have a big impact over time.

To learn about planned giving and our Legacy Society, contact Dana Bean at: 626.240.4558 | dbean@unionstationhs.org